

SmarTrip® is coming to LC Transit Commuter Buses

Soon, you'll be able to use your SmarTrip card on LC Transit Commuter Buses.

IMPORTANT: You can still use cash (**or tickets through 09/28/07**) to pay your fare.

Enjoy the convenience of SmarTrip, but remember:

- Each customer must have his or her own SmarTrip card.
- **Always have exact fare in cash** just in case the card or farebox fails. The farebox **does not** give change. If you use a \$10 bill for a \$7 fare, you will not be refunded the \$3 overpayment.
- **Through 09/28/2007, when paying with a ticket, don't insert it in the farebox.** Hand it to the driver.

How to use SmarTrip on the bus:

The farebox is as easy to use as the fare gate at a Metrorail station. Simply touch the card to the SmarTrip target. The farebox will deduct the correct amount from your card.

Having trouble with your SmarTrip card?

You will have to pay for your trip with exact fare in cash.

Where can I get a SmarTrip card?

To find the sales location nearest you, call 202-637-7000 or better yet, visit www.metroopensdoors.com

SmarTrip card and Farebox tips

- The farebox does not accept credit or debit cards, metrocheks or farecards, pennies or tokens.
- Keep bills dry. Wet bills will not work.
- To see how much value is on your card, push the CHECK CARD STATUS button, and then touch your card to the target.
- If you use more value than your SmarTrip card has on it (example: take a \$2.00 trip with only \$1.20 on the card) you will run a negative balance. Value must be added before the card can be used again, and before you can ride the bus again.

Adding Value on an LC Transit Bus

1. Push the ADD VALUE button before you touch your card to the target.
2. Touch your card to the target.
3. Put in your money: any coins (except pennies) \$1, \$5, \$10, or \$20 bills.
4. Touch your card again. The value is now loaded on your card.
5. A spare bus will be staged at Leesburg, Dulles North and Dulles South one morning each week to allow riders to load SmarTrip cards with **cash only**. (Credit/Debit cards, Metrocheks and fare cards must all be loaded onto your SmarTrip card at a Metro Station.) Schedules for the staging of this spare bus will be published in late July. Although there is capability to load your SmarTrip card on the buses, we would prefer that you use the spare buses mentioned earlier. If everybody loads their SmarTrip card while trying to board the bus, the buses will be late in departing. The fareboxes do not issue receipts.

Adding value at Ticket Vending Machines (TVMs) at Metrorail stations

1. Look for a picture of the SmartTrip card on a Passes/Farecards machine in any Metrorail station. Touch the SmarTrip card to the circular target with the picture of the card, and follow the prompts. Press the audio button if you would like audio prompts.
2. Insert a) money, b) a used fare card or Metrochek, c) an unused fare card or Metrochek of any value. (The added value cannot be less than the trade-in value of the Metrochek or fare card.) Each one requires a separate transaction. You may also use your Visa, MasterCard, Discover or ATM card to add value to your SmarTrip card at any Passes/Fare cards machine.
3. Press the plus (+) or minus (-) button until the amount displayed is the new value you want your SmarTrip card to have. Touch the SmarTrip card to the circular target a final time. This updates the card and shows the new balance.



It's Easy to Buy a SmarTrip Card!

Purchase online with your Visa, Mastercard or Discover Card. The total cost of buying online is \$30. That's because your SmarTrip card will be mailed to you with \$25 in value already on the card.

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Purchase at Metro sales offices, retail outlets and commuter stores for \$5. SmarTrip cards are also sold for \$10 (with \$5 valued loaded) through vending machines at all Metro stations where parking is available.

SmarTrip is a permanent, rechargeable fare card. It's plastic - like a credit card - and is embedded with a special computer chip that keeps track of the value of the card.

You may add up to \$300 in Metro value on a SmarTrip card, so it can last a long time between charging.

If you lose the SmarTrip card, you don't lose the stored value. For a \$5 fee to replace the card itself, you will be issued a new SmarTrip card with the value on the card at the time you notified Metro it was lost. Cash refunds are not available. For this important replacement feature, you **MUST REGISTER YOUR CARD.**

Does your employer provide the Metrochek transit benefit to you? Your employer can load the value of your Metrochek benefit onto your SmarTrip card using SmartBenefits. Ask your employer about it.

SmarTrip Farebox Deployment Schedule

May 11 - Fareboxes will be installed on buses.

July 9 - All West Falls Church Metro connections (Broad Run Farms, Cascades, Our Lady of Hope, Lowes Island, all Reverse Commutes and the M1 and M2 runs) will accept SmarTrip cards and cash. Tickets will continue to be accepted until 9/28/2007 but will no longer be sold after July 9.

August 1 - All Long Haul runs (Loudoun County to Rosslyn, The Pentagon, and DC) will accept SmarTrip cards or cash. Tickets will continue to be accepted until 9/28/2007 but will no longer be sold after August 1.

September 28 - Effective this date only SmarTrip cards and cash will be accepted.

Fare Structure

The SmarTrip cards are replacing the LC Transit Commuter Bus Tickets.

Cash fare to and from West Falls Church Metro Station - \$2.00 each way.
SmarTrip card fare to and from West Falls Church Metro Station - \$1.50 each way.

Cash fare to and from Rosslyn, The Pentagon and DC - \$7.00 each way.
SmarTrip card fare to and from Rosslyn, The Pentagon and DC - \$6.00 each way.

Intercounty Fares - \$1.00 cash.

Get on board!

SmarTrip[®]

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LC Transit
Commuter Buses

